#### WELCOME TO

# Getting Started with the CVS Health® Return Ready™ Reporting Tool

Part One: Overview, Login, Navigate and Interpret the Return Ready dashboards



## Learning Objectives Part 1

- Overview of CVS Health<sup>®</sup> Return Ready<sup>™</sup> Reporting Tool
- Navigate
- Understand the difference between security roles
- Open Dashboards
  - $\circ$  Expand Dashboard Cells
  - $\circ$  Use Placeholder Filters
- Interpret the Dashboard Reporting
   Package
- Export to PowerPoint, PDF and Excel



# **Overview**

#### **ABOUT RETURN READY™**



#### What Return Ready<sup>™</sup> Can Do For You

- Return Ready<sup>™</sup> is a comprehensive, configurable COVID-19 testing solution to get you back to your workplace or back on your campuses.
- Return Ready<sup>™</sup> will support your return-to-work or return-to-campus strategy through testing.



#### Questions Return Ready™ Reporting Can Answer

- How many positive test results have we had?
- Where are my positive test patients located?
- Who is eligible for testing, but we don't have a test result for them?



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# Dimension – category or classification

Finite number of dimension values attached to each dimension – wouldn't do a calculation with a dimension.

- Gender = male, female
- Patient ID = one ID for each member / patient
- Release Authorization Required = Yes, No
- Testing Result = Positive, Negative
- Patient Indicator for an Employer = Employee, Contractor ....
- Patient Indicator for a University = Student, Student Athlete, Faculty ...



#### **Measure – how many?**

Number with which you could do a calculation

- Number of Tests
- Unique Members
- Count of Months
- Test Result Positive



# How to...

# Login and navigate

# Login and select database

#### URL: reports.cvshealth.com



Welcome, Full PHI Analyst Test Log	gin L <del>+</del> LOGOU1
Client	
CVS Health B2B COVID	~
Databases	
ACME Corp	~
Time Frame	
Jun 2020 through Jun 2021	~

#### **Security Roles**

#### **PI Access**

- Users can see patient level details, such as patient name, gender and test result
- Users can edit (add filters, replace dimensions) and save personal dashboards

#### **NO-PI Access**

- Users are not able to see patient level details, but can see aggregate testing results for their population
- Users can edit (add filters, replace dimensions) and save personal dashboards.



#### Home Page Double-click to open a folder and move through a breadcrumb path





#### **Reporting Package**

#### Double-click to open a dashboard in a current tab

	Dashboards / Reports
1. CVS Health Return Ready Main Dashboard	A visual snapshot of your COVID Testing Program
2. Detailed Patients All Results Report	Test results for all everyone on all testing dates. Pulls the entire history of your COVID testing program.
3. Detailed Patients All Results Report - Latest Available Results	Test results filtered on the last set of results (other than current day's test) posted to the portal.
4. Eligible Patients with No Observed Completed Test Results	This lists out all the individuals who are eligibility for the COVID testing program but did not test through the program
5. Geomap of Positive Cases	A visual snapshot of positive Test Results mapped by county
6. COVID Testing Appointments	This lists out the appointments completed the day prior as well as list of employees with upcoming appointments
7. Patient All Test Results - Daily Near Real Time	The current day's results which are posted every 30 minutes. This reports contains all test results of those who consented to share. You can see the testing date, process date and results.
8. Positive Test Results - Daily Near Real Time	The current day's positive results which are posted every 30 minutes. This reports contains all test results of those who consented to share. You can see the testing date, process date and results.

Note: If your login does not provide access to PHI, you will see fewer reports / dashboards. You will have access to 1, 4 and 5. We are continuously improving the reporting package so you may see more or less reports based on updates.





#### **Open Dashboards and Reports**

#### Double-click to open a dashboard in a **current** tab





# How to...

#### Interpret the dashboard reporting package

#### **Main Dashboard Review and Navigation**



Detailed Book of Business Dec 2020 through Dec 2021

Explore > Main Menu > CVS Health Return Ready > CVS Health Return Ready > CVS Health Return Ready Main Dashboard



CVSHealth.



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# Main Dashboard Review and Navigation



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#### Use the 🦯 to expand cells and to minimize.





#### Main Dashboard Review and Navigation – 2<sup>nd</sup> Row





Testing Results

### Main Dashboard Review and Navigation – 3rd Row

#### Positive Cases by Client Location and Testing Date



## Main Dashboard Review and Navigation

#### Placeholder Filters, Legend Filters





#### **Geomap of Positive Cases**

#### Positive Cases by Client Location County Heat Map





#### **Detailed Patients All Results Report**

Explore > Main Menu > CVS Health Return Ready > CVS Health Return Ready > Detailed Patients All Results Report

#### \*Detailed Patients All Results Report

Explore

Cohorts

Client Location	Patient ID	Patient Name	Gender	Age Band	Patient Indicator	Patient Consent to Share	COVID-19 Testing Date	Test Method	Testing Result	Number of Tests
OFFICE 1	00010871758422	Anthony Russell	М	55-59	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00010879558461	Brittany Jenkins	F	55-59	CONTRACTOR	Yes	06/01/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00010894558402	Jeffrey Perty	M	55-59	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00014851958102	Alan Gomez	M	45-49	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00014878658172	Justin Bell	М	45-49	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
			_				10/05/2020	POC	Negative	1
	00016306958402	Eugene Garcia	М	55-59	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00016558258102 Joshu	Joshua Rodriguez	М	45-49	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
				10/05/2020	POC	Negative	1			
	00016669958101	00016669958101 Jennifer Garcia F 45-49 CONTRACTOR Y	F	45-49	CONTRACTOR	Yes	06/01/2020	POC	Negative	1
				10/05/2020	POC	Negative	1			
	00016869558171	Kelly Gutierrez	F	45-49	CONTRACTOR	Yes	06/01/2020	POC	Negative	1
							10/05/2020	POC	Negative	1
	00019861358472	Matthew Edwards	M	55-59	CONTRACTOR	Yes	06/03/2020	POC	Negative	1
							10/05/2020	DOC	Negative	4



T FILTERS

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SAVE

#### **Eligible Patients with No Observed Completed Test Results**

+ > Main Menu > CVS Health Return Ready > CVS Health Return Ready > Eligible Patients with No Observed Completed Test Results

← ∎ Eligible Patients with No Observed Completed Test Results

#### Tompleted Tests: No

Eligible Patients without Complete Test Results in the Most Current Month - Rolling Incurred View of Enrollment from Jun 2020 through Jun 2021

ent Location	Patient ID	Patient Name	Gender	Age Band	Patient Indicator	Unique Patients
	05068891458131	Alice Williams	Female	50-54	EMPLOYEE	1
	05207864258111	Angela Diaz	Female	40-44	EMPLOYEE	1
	05215886058851	Judy Davis	Female	25-29	EMPLOYEE	1
	05225814858401	Catherine Hall	Female	55-59	EMPLOYEE	1
	05227869858411	Barbara Flores	Female	50-54	EMPLOYEE	1
	05227875558471	Brittany Harris	Female	55-59	EMPLOYEE	1
	05228829358121	Kelly Reed	Female	45-49	EMPLOYEE	1
	05236399158421	Helen Mitchell	Female	55-59	EMPLOYEE	1
	05262829658421	Grace Hill	Female	55-59	EMPLOYEE	1
	05375848458131	Elizabeth Green	Female	50-54	EMPLOYEE	1
	05380836658461	Kimberly James	Female	55-59	EMPLOYEE	1
	05401876958811	Margaret Butler	Female	20-24	EMPLOYEE	1
	05405832958981	Jacqueline Stewart	Female	30-34	EMPLOYEE	1
	05421827258831	Madison Richardson	Female	30-34	EMPLOYEE	1
	05421890258831	Karen Harris	Female	30-34	EMPLOYEE	1
	05421893058831	Debra Thomas	Female	30-34	EMPLOYEE	1
	05427848558911	Catherine Wood	Female	30-34	EMPLOYEE	1
Summary						800

# How to...

# Export your dashboards

# Exporting the Current Report / Dashboard

Explore > Main Menu > CVS Health Return Ready > CVS Health Return Ready > CVS Health Return Ready Main Dashboard





#### Exporting the entire reporting package or multiple parts

Explore	> Main Menu > CVS Health Return Ready > CVS Health Return Ready					
Explore	Q Search Current Folder			🕈 CONTENT FILTERS 🛓 EXPORT		Favorites Recently Accessed
(ii) Cohorts	Name	Туре	Sharing =	Last Updated		CVS Health Return Ready Main
	CVS Health Return Ready Main Dashboard	Dashboard	Global	Nov 20 2020, 12:31 PM	☆ …	
	Detailed Patients All Results Report	Dashboard	Global	Nov 20 2020, 12:31 PM	☆ •••	
	Detailed Patients All Results Report - Latest Available Results	Dashboard	Global	Nov 20 2020, 12:31 PM	☆ …	
	Eligible Patients with No Observed Completed Test Results	Dashboard	Global	Mar 02 2021, 11:55 AM	☆ …	
	Geomap of Positive Cases	Dashboard	Global	Nov 20 2020, 12:31 PM	☆ …	
	COVID Testing Appointments	Report	Global	Nov 20 2020, 12:31 PM	☆ …	
	Patient All Test Results - Daily Near Real Time	Report	Global	Apr 23 2021, 01:15 PM	습 …	
	Positive Test Results - Daily Near Real Time	Report	Global	Aug 30 2021, 05:57 PM	☆ …	



# Exporting the entire reporting package or multiple parts

Export Multiple Items

Comma Separated Values File (*.csv)		S		Q Search	CVS Health Return Ready Main Dashboard	×
<ul> <li>Comma Separated Values File (*.csv)</li> <li>PDF File (*.pdf)</li> </ul>	Ready				Eligible Patients with No Observed Completed Test Results	×
HTML File (*.html)		Туре 🗧	Sharing 🗧	Last Updated	1	
Microsoft Excel 2003 (*.xls)		Dashboard	Global	Nov 20 2020, 12:31 PM		
Microsoft Excel 2007 (*.xlsx)		Dashboard	Global	Nov 20 2020, 12:31 PM		
Microsoft Word (*.doc) Tab Separated Values File (*.txt)	ilable Results	Dashboard	Global	Nov 20 2020, 12:31 PM		
	fest Results	Dashboard	Global	Mar 02 2021, 11:55 AM		
Geomap of Positive Cases		Dashboard	Global	Nov 20 2020, 12:31 PM		
🛛 📋 COVID Testing Appointments		Report	Global	Nov 20 2020, 12:31 PM		
🖉 📋 🛛 Patient All Test Results - Daily Near Real Ti	ne	Report	Global	Apr 23 2021, 01:15 PM		
🖉 📋 Positive Test Results - Daily Near Real Time		Report	Global	Aug 30 2021, 05:57 PM		
ADD SELECTED						



# Thank you!