



# Return Ready™ by CVS Health® Reporting Tool Quick Start Guide

This guide is designed to help you navigate the CVS Health® Return Ready™ reporting tool and access the Return Ready dashboards.



# Part 1: Navigating the CVS Health® Return Ready™ reporting tool

## Navigating the CVS Health® Return Ready™ reporting tool

### Signing in

1. Access the Return Ready product using the following URL:  
<https://reports.cvshealth.com/>.
2. Type your Username and Password provided by your account manager.
3. Click Sign In.

Note: The first time you sign in, you will be asked to reset your password. Please follow the password requirements provided on the screen.

Sign in to your account

Enter your username and password to sign in

Username

cdukecvd

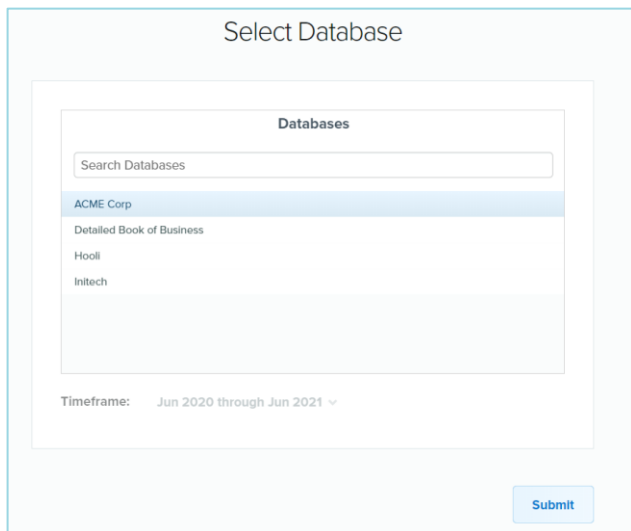
Password

.....|

[Forgot password?](#) [Sign In](#)

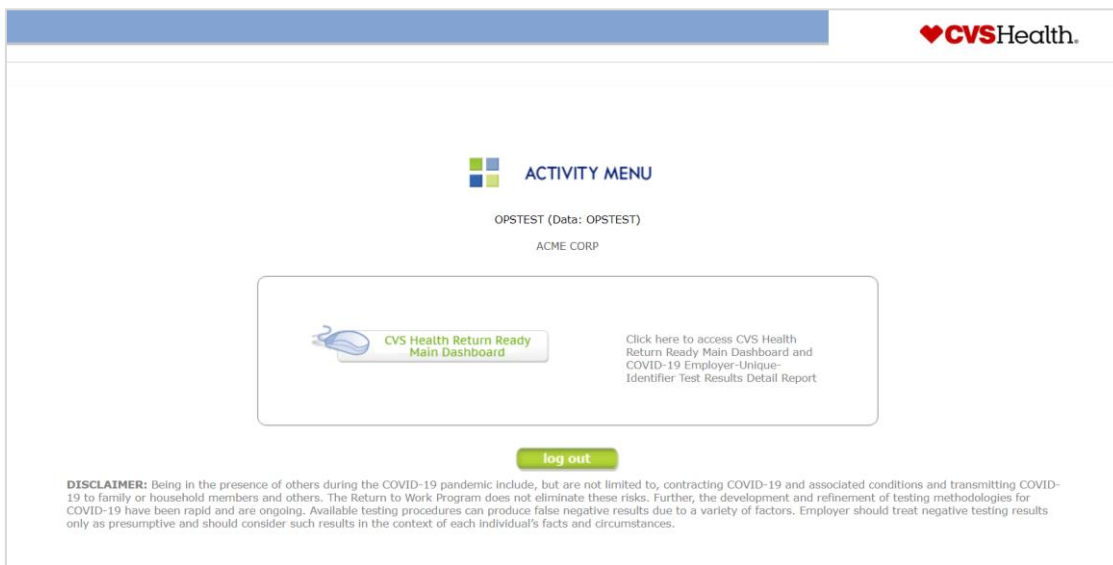
### Selecting your database

After you are signed in, you will be prompted to select your database. You should see one option: the name of your organization. Click on your organization and press Submit.



### Navigating the Activity Menu

After selecting your database, you will be directed to the Activity Menu, as shown below. Please select the “CVS Health® Return Ready™ Main Dashboard” to access the Return Ready reporting tool.



### Accessing your COVID-19 Dashboards

After selecting “CVS Health™ Return Ready® Main Dashboard,” you will be directed to a folder titled “CVS Health Return Ready.”

If you have access to PHI/PII, you will see three dashboards: CVS Health Return Ready Main Dashboard, Detailed Patients All Results Report, and Eligible Patients with No Observed Completed Test Results.

If you do not have access to PHI/PII, you will see one dashboard: CVS Health Return Ready Main Dashboard.

